



OVERVIEW OF 2020: A WORD FROM THE EXECUTIVE DIRECTOR

Over the past 151 years, we have been there alongside Quebecers and their animals through many crises. The world-wide pandemic of 2020 was another occasion for the Montreal SPCA to demonstrate our resiliency and capacity to untiringly pursue our mission, with unwavering passion and dedication.

Adapting to the unexpected is certainly central to the work of a shelter like ours, but this unprecedented crisis forced us to revisit all of our services and programs so we could continue to offer the best possible care to the animals, whose needs were very real and even multiplied this year. This reinvention would not have been possible without the outstanding ingenuity and flexibility of our various teams.

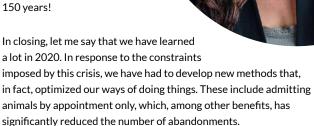
"The world-wide pandemic of 2020 was another occasion for the Montreal SPCA to demonstrate our resiliency and capacity to untiringly pursue our mission, with unwavering passion and dedication."

Our Investigations Division worked diligently to process reports of animal abuse. At the shelter, our dedicated staff worked tirelessly to provide our animals with care and love, while managing emergencies and taking in the sometimes seriously ill or injured animals brought to us.

We also shared a great deal with other shelters across Canada and throughout North America. Pooling our strengths and offering each other advice and favours was important now more than ever. For example, over the year, the Montreal SPCA gave a helping hand to the Abitibi-Ouest SPCA, who was dealing with major animal overpopulation. Thanks to help from our foster families, our neonatal program was able to take in 23 cats from this northern region, including two litters of unweaned kittens.

Above all, we have been particularly grateful for the continued and most generous support of our donors, volunteers and followers on social media who have accompanied us throughout this challenging year. Their assistance has given us the breathing room we needed to focus on caring for the animals entrusted to us. We feel truly privileged to have such a large community of people who share our values of animal welfare, compassion, integrity, respect and communication.

Our organization is indeed extremely fortunate to benefit from so much public trust. And, let's be clear, it is greatly because of this remarkable support that we have accomplished so much this year despite it all and that we feel confident we can continue on for another 150 years!



We are entering the coming year with renewed confidence, new knowledge and many innovative projects in the works: establishing a behavioural clinic, expanding existing programs, such as our newborn kitten and our palliative care programs, and broadening the scope of the work by our Animal Advocacy team and our Investigations Division.



Élise Desaulniers Executive Director



OUR TEAMS IN A TIME OF PANDEMIC: A MODEL OF ADAPTATION

Along with everyone's daily life, the Montreal SPCA's activities completely changed on March 13, 2020, when the Government of Québec declared a state of emergency caused by the COVID-19 pandemic. The Montreal SPCA's managers, staff and volunteers quickly adapted to this new reality. We adopted telecommuting and, to keep a minimum of people on site, we greatly reduced the number of volunteers and therefore the health risks. We also required procedural masks to be worn at all times and installed Plexiglas panels in our offices and in certain parts of the premises, like our reception area where we receive clients. Regular handwashing and workstation disinfection also become routine. We reinvented many of our procedures. For instance, in order to restrict the public's comings and goings, we made appointments mandatory. Thanks to these measures, there have been very few cases of COVID-19 among our employees. We are very proud to have been able to maintain our operations in this difficult context. Thank you to all of our staff and volunteers for their hard work in this unusual year!



Alexandre Mercier
Human Resources Director



Erik Jolin Operations Support Director

VETERINARY CARE: ENHANCED PRACTICES

Despite the obstacles the pandemic threw our way, animals' lives could not be put on hold. Our teams worked hard to strike a balance between the safety of staff members, the public and the animals. While nonemergency veterinary services were suspended at the beginning of the public health crisis, we have since been working very hard to catch up on the delay this caused. Some adjustments have even enhanced our programs and improved our practices to the animals' benefit. Here are a few accomplishments that occurred in 2020:

ENHANCED ANIMAL INTAKE PROCEDURES

We revised our procedures to provide immediate assistance to animals with urgent needs and we scheduled appointments for the others. Mandatory client appointment scheduling has given us the opportunity to better understand why people part with their companion animals and to help them, through assistance and services, to keep their animals whenever possible. We have helped families stay together, for instance, by providing advice and information about animal sterilization or by providing animal food to people who are struggling financially. We saw a 30% decrease in animal admissions, compared to 2019!

NEW MEDICAL EQUIPMENT

We acquired equipment to better care for the animals. Including better-quality dental instruments, several pumps to administer fluid therapy and an oxygen cage, these tools have taken our veterinary practices and surgeries a step further.

REDUCED LENGTH OF STAY

Shorter stays and lower occupancy rates mean that animals are less stressed and less likely to develop respiratory infections while at the shelter. This frees up more resources for the animals who really need them, meaning diagnostic tests and care are provided more quickly.

Improving admissions, lowering our occupancy rate and opting for adoptions by appointment have allowed us to devote more time to more serious medical cases. Older animals with pathologies now have the opportunity to receive even more advanced care (the only criterion remains quality of life). Veterinarians are also able to further perfect their skills (abdominal ultrasounds, more complex surgeries, facility with complex dentistry).



Dr. Gabrielle Carrière Head Veterinarian



Alexandre Perreault-Juteau Customer Service and Clinic Director







CONTINUOUSLY IMPROVING ANIMAL WELFARE

At the fore of the Montreal SPCA's daily concerns, our animal welfare work encompasses many components and programs, including adoption, sheltering, care, behaviour and fostering. And when we say "animal," we don't just mean dogs and cats. In fact, on any given day, our teams may take in a flying phalanger, a gecko, a bat, a hawk or farm animals, like geese, pigs and ducks. Furthermore, we released 127 pigeons in 2020, thanks to our wildlife rehabilitation program for injured or orphaned animals who may not taken in by most organizations.

Needless to say, the pandemic has greatly affected our services, and we have faced many challenges to be able to fulfill our mission. From the outset, it was clear we had to prevent COVID-19 outbreaks to ensure the continuation of our essential activities. As a result, our adoption and foster services became available by appointment only, and we managed 3,489 adoptions and 1,670 foster placements this way in 2020!

We also improved our facilities. A complete renovation of our dog intake area was one project that truly improves our animals' welfare and makes our premises much better adapted to their needs. Furthermore, all our staff members and volunteers have

received Fear-free Shelter training to attune them to animals' psychological needs and therefore help them improve the animals' shelter experience.

Also this year, we started providing pre-adoption consultations with a behavioural specialist for families who are interested in adopting dogs and some cats with behavioural issues. We have also implemented systematic post-adoption follow-ups with families who adopt cats and dogs. These initiatives have resulted in fewer adoption returns, and we expect the impact will be even greater in the year to come.

The Montreal SPCA is committed to constantly improving its practices to enhance animal welfare. We make sure all the animals who cross our threshold receive the very best care, based on the latest knowledge in the field.



Amélie Martel Animal Welfare Director



MARY PHELAN NEONATAL PROGRAM

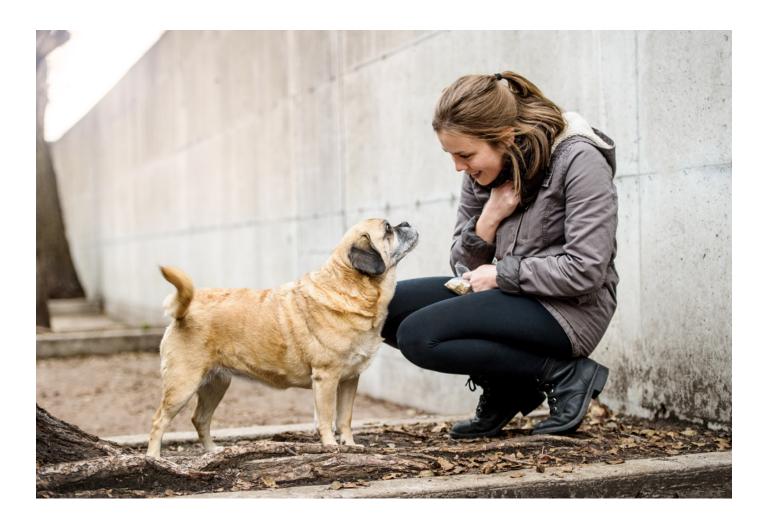
For the second consecutive year, the neonatal program continues to maximize the chances of survival for orphaned kittens. Caring for these vulnerable little beings is extremely time consuming: the babies must be fed by hand, one by one, every three hours, day and night. So by providing temporary foster families with all the necessary equipment and training to care for the kittens until the babies are strong enough to be spayed or neutered and put up for adoption, we were able to save 103 kittens in 2020. This program is a real success, thanks to the estate of Ms. Phelan and the generosity of our donors.

VERY PRESENT FOSTER FAMILIES

The Montreal SPCA's foster program has become a real backbone of the shelter. This was even more true during the pandemic when, in order to reduce the shelter's occupancy rate and thus ensure compliance with social-distancing measures, we had to expand the program. Many Montréal families were willing to take in animals of any species and even with special needs. From little orphaned kittens needing bottle-feeding to older dogs needing palliative care, many animals have enjoyed the peace and quiet these loving and experienced families provide.

VOLUNTEERS: A KEY ASSET FOR THE SHELTER

An organization like the Montreal SPCA cannot function without the invaluable contribution of volunteers. We are fortunate to have a team of dedicated helpers who give their best and play an important role in animals' lives during their shelter stay. Their precious time, enthusiasm and dedication are crucial to fulfilling our mission and contribute directly to the physical and psychological well-being of our residents. This year, due to government-mandated public health measures, we were able to rely on only a handful of volunteers. But these precious allies redoubled their efforts, primarily in our Canine Enrichment and Exercise Program, which usually involves 225 helpers. Other volunteers have contributed to the SPCA's mission virtually by doing post-adoption and foster follow-ups, for example. Thanks to their involvement, particularly providing our animals with regular walks and periods of play, relaxation and training, our volunteers greatly increased our protégés' chances of adoption! Our gratitude to our faithful volunteers, past and present, knows no bounds.



SUPPORT AND PREVENTION: KEEPING FAMILIES TOGETHER

In addition to providing daily care to the animals in the shelter, the Montreal SPCA also does a lot of public awareness work. Information is a key tool for prevention—one that helps keep families together and reduces shelter occupancy, thus allowing us to allocate more resources to the most vulnerable animals.

In 2020, the SPCA offered even more tips and advice over the phone, by email and on social media to better support its community (and their animals!), from puppy socialization during the pandemic to mental stimulation for dogs, by way of tips to facilitate nail trimming and flowcharts to guide someone who finds an orphaned squirrel, chick or kitten. We have also helped dozens of families find new homes for their animals and prevented many abandonments by providing advice and sometimes even material assistance, such as food, harnesses and cages.

The community is becoming increasingly involved in animal welfare issues. By providing practical advice, we are able to save even more animals—without them having to physically pass through the shelter.

PEOPLE EXPERIENCING HOMELESSNESS AND THEIR ANIMALS

For the second consecutive year, the Ville de Montréal opened an emergency shelter for people experiencing homelessness and for their animals, in 2020 located in the Place Dupuis Hotel. The Montreal SPCA was pleased to once again contribute to this initiative by developing safety protocols and provided training and materials to ensure that both humans and animals were comfortable and safe.



THE MONTREAL SPCA IN NUMBERS

Number of animals helped at the shelter



Wildlife animals: **2,616**

Mitten sterilizations: 1,999

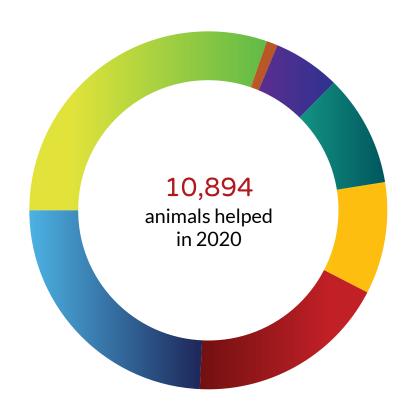
TNRM cats: **1,141**

Small companion animals*:

1,110

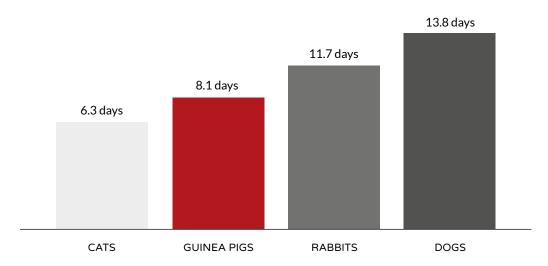
Dogs: **685**

Farm animals: 93



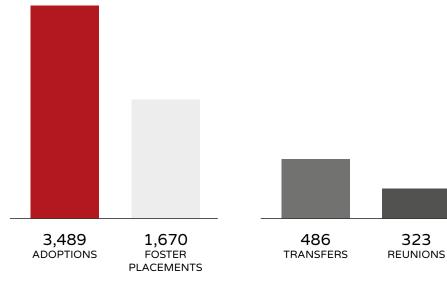
^{*}Small companion animals include rabbits, turtles, guinea pigs, gerbils and budgies.

Average length of stay





Number of placements



Animals transferred to sanctuaries and animals reunited with their guardians

Survival rate*

Cats **90.85%**

Dogs **90.40%**

Rabbits **91.79%**

Guinea pigs 95.59%

^{*}The Montreal SPCA practises euthanasia solely as a last resort. Only the animals with the most serious behaviour or health problems, or who arrive dying and whose suffering we can only reduce, are euthanized. Our organization is one of the most progressive in North America.

AN INCREASED MEDIA PRESENCE





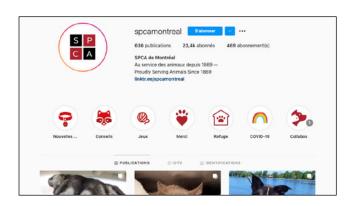
THE SPCA IN THE NEWS

The Montreal SPCA continues to be visible in the traditional and social medias, whether to raise awareness, conduct campaigns or share petitions and news about the animals we shelter. Our team is considered a go-to resource by the media.

Early on in 2020, we were frequently asked to speak about adoption during the pandemic. We also began a partnership with *Salut Bonjour* to promote, through a weekly column, the animals we have available for adoption. We also had the opportunity to present our patrollers' work on *Urbania* and our moving-day campaign was picked up by several major media outlets.







The Montreal SPCA produced a video about its mission, thanks to a special collaboration with Productions Optimales and the comedian Jean-Thomas Jobin, who lent his voice as narrator.

@SPCAMONTREAL

Every year, the Montreal SPCA increases its social media activity. In 2020, our Facebook page had over 130,000 followers, and we continue to reach thousands of people on Instagram and Twitter. The Montreal SPCA's website, spca.com, also attracts close to 130,000 visitors every month.

Through social media, we have published tips on animal behaviour to prevent abandonment, raised awareness about cohabiting with wildlife, highlighted animal rights issues by educating the public and sharing petitions, and found adoptive families for shelter animals.

Follow the Montreal SPCA

On Facebook <u>@SPCAMontreal</u>

On Twitter <u>@SPCAMontreal</u>

On Instagram <u>@SPCAMontreal</u>

On our website SPCA.com



ANIMAL ADVOCACY: THE GROUNDWORK CONTINUES

Our Animal Advocacy team works tirelessly to defend the interests of vulnerable animals and promote public awareness and compassion for all sentient beings, regardless of species. Its goal is to change policy and public opinion on animal protection.

Among the many dossiers the Animal Advocacy team tackled in 2020, the prohibition of animals in residential leases required immediate attention given concerns about a particularly disastrous moving season caused by the historic housing shortage in Quebec, delays in construction deliveries and loss of income caused by the pandemic. Finding a new home under these conditions was extremely difficult, and even more so for families with animals. This was why the Montreal SPCA launched a campaign to ask landlord-members of the Corporation des propriétaires immobiliers du Québec (CORPIQ) to show leniency by allowing these families to move into their new homes with their animal companions. Although the CORPIQ's response was not favourable, the campaign did not go unnoticed by the media and more than 25,000 people signed the petition.

The Montreal SPCA also launched a campaign to stop the carnage of chicks in Quebec. Each year, more than 5 million male chicks are killed because they are considered useless by the egg industry. However, new technologies exist to determine the sex from the very first days of incubation and to prevent the hatching of male chicks. More than 21,000 people signed the petition targeting the Fédération des producteurs d'oeufs du Québec. The issue was covered by several media outlets, including the television show *La semaine des 4 Julie*, broadcasted on *Noovo*. Élise Desaulniers and Tommy the rooster were invited to present the issue.



Throughout 2020, our Animal Advocacy team also participated in consultations related to animal welfare and protection by drafting comments and submitted them to various federal agencies. These included comments submitted to the Canadian Food Inspection Agency (CFIA) on the proposed

amendments to the hatchery provisions of the *Health of Animals Regulations*, comments submitted to Fisheries and Oceans Canada (DFO) on the new Policies on Fisheries Act Authorizations Related to Cetaceans in Captivity and Reproductive Materials of Cetaceans and to the National Farm Animal Care Council (NFACC) on proposed amendments to the *Code of Practice for the Care and Handling of Pigs*.

Furthermore, to raise awareness among the next generation of lawyers and to develop the emerging field of animal law, our Animal Advocacy team also welcomed and trained law students in 2020, as it does every year.

INVESTIGATIONS DIVISION: RESILIENCE AND EFFICIENCY TO ANIMALS' BENEFIT



Montreal SPCA's Investigations Division is charged with enforcing the provisions of the Criminal Code dealing with crimes against animals as well as Quebec's provincial animal welfare legislation, namely the Animal Welfare and Safety Act and the Regulation respecting the safety and welfare of cats and dogs. The territory covered by our animal protection officers includes the islands of Montréal and Laval, as well as part of the Montérégie, Lanaudière and Laurentian regions—a circumference of an hour-and-a-half's drive from the Montreal SPCA. Every year, our Investigations Division receives thousands of complaints and reports, and 2020 was no exception.

To comply with public health measures, our Investigations Division quickly made several changes, notably responding solely to emergencies. The challenges of the pandemic have actually led the Division to become even more resilient and efficient. For example, to limit travel, the team made greater use of the telephone and requested veterinary reports in its follow-up of non-compliance notices.



Chantal Chayer Head of the Investigations Division

THE INVESTIGATIONS DIVISION IN NUMBERS

In 2020:

- Over 2,613 animals of a range of species received a visit from our staff and 1,254 new investigations were opened.
- In total, the investigations team removed **188** animals from their environments.
- Its investigations resulted in 11 convictions.



Thousands of animals have been rescued this year, and the story of each one shows that their needs are ongoing, and often pressing. Pandemic or not, our teams are always working hard to help animals in need. Indeed, every animal's life matters, whatever the species.

Here are a few touching stories from this year at the Montreal SPCA.



In March 2020, we received a call from a family who had found a cardboard box in front of their garage. Inside, there were six tiny kittens but no mother. About three weeks old, the babies were still unweaned. We immediately took them in and examined them to make sure they were safe and healthy.

Fred, George and their siblings benefited from the love of an experienced foster family, whose role was to meet the kittens' needs and make sure that they gained weight.

Our team was never far away, always ready to offer support and advice.

Two months after their arrival, Fred and George were finally ready for adoption. These two playfully active brothers were proving to be inseparable. That's why we made sure we found them a family willing to adopt them both. These two orange cats continue their fun dynamic in their new home. As for their siblings, Brutus and Dixie were adopted by their foster families, and Lou and Bowie also found a new home. Mission accomplished!

25 CATS RESCUED IN THIS TIME OF CRISIS

In April, at the very beginning of the pandemic, a team from the Montreal SPCA went to a home to retrieve 25 cats living in unsanitary conditions. This emergency rescue was pursuant to a court decision. Many of the cats were elderly and very thin. When they arrived at the shelter, some were in such bad shape that our veterinary team had to put an end to their suffering without delay. Others had serious and painful dental problems that required urgent extractions. Despite these lengthy and complex procedures, the care our teams provided was successful and allowed these cats to live out their lives happily in their new

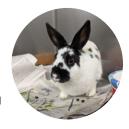
A FAMILY FOR TAFFY

and loving forever homes.

Although, on average, dogs stay at the shelter for 13.8 days, Taffy was with us for two months. So she would not have to wait at the shelter, we placed her in a foster home. The behaviour our team and her foster family observed in Taffy allowed us to find her an ideal adoptive family. In fact, they wrote back saying, "Taffy is a wonderful dog and we love her very much! She is obedient, sweet, calm and affectionate. She is a perfect match and we are very happy that she is now part of our family."

SURGERY FOR SWEET LANA

When Lana limped into the Montreal SPCA in the summer of 2020 in bad shape, our veterinary team immediately took a closer look. X-rays revealed a complete fracture of the tibia, which required her swollen, left hind leg to be amputated immediately.



After a successful surgery, Lana began gaining strength. Already used to hopping around on three legs, she was soon able to live a very normal rabbit life despite the change! Lana has since been adopted with her "best bunny" Lexy, with whom she came to the shelter.

THE ARRIVAL OF 43 ADORABLE RATS

In early August 2020, the Montreal SPCA took in 43 domestic rats who had been abandoned in two boxes left at the shelter's door. Once evaluated by our veterinary team, the males were adopted by loving families and the females were quickly placed in temporary foster homes, as many were pregnant.



A NICE BATH FOR GASTON

When Gaston came to the Montreal SPCA in September 2020, his plumage was almost entirely soiled by what looked like glue. This adorable pigeon got a very bubbly bath, given by one of our animal health technicians, and his feathers came out clean!

After some styling with a hair dryer, Gaston managed to fly a short distance. However, since he still needed to build up some muscle mass to fly properly once he'd be back outside, Gaston enjoyed some R&R in our aviary. Once fully recovered, he was set loose to enjoy his freedom!



RÉJEAN, THE TURTLE

The Montreal SPCA takes in all kinds of animals, including turtles. Since turtles' needs are not well known and they can live up to 40 years, adoptive families do not abound, but the SPCA always manages to find its reptiles caring forever homes. Like for Réjean, a beautiful red-eared slider, who was adopted by his foster family in 2020. These turtle-lovers have also temporarily taken in other abandoned turtles awaiting their future forever home!



TWENTY-THREE CATS FOUND REFUGE AT THE SHELTER

In late 2020, the Montreal SPCA lent a hand to the Abitibi-Ouest SPCA, which was dealing with a serious animal overpopulation problem. Thanks to our neonatal program and foster families, we were able to take in 23 cats, including two litters of unweaned kittens. After traveling over 650 kilometers with a Freedom Drivers volunteer, the cats received care from our specialized teams.

Our animal health technicians and veterinarians started by examining the cats and sterilizing those who were old enough. In just a few days, seven had already found happy homes and two were placed in foster homes to improve their socialization.

We also entrusted a cat and her few-weekold kittens to a foster family who took care of them until their adoption, and we placed four babies whose mother was no longer caring for them in an experienced home.

Camelya, the mother of four newborns, and nine-month-old Bernadette benefited from additional veterinary care. Camelya had mastitis and a respiratory infection, while Bernadette's hip was dislocated and an old injury—a fracture to her right femur—required surgery to heal comfortably.

Meanwhile, the kittens were being bottle-fed and receiving the very best of care with a foster family.

HOLLY AND HER BABIES NEEDED HELP

Found in a plastic bin, a mother and her four newborn kittens were brought to the shelter at the end of November. Upon their arrival, Holly and her kittens were quickly placed in a foster home who had experience in neonatal care, as mom was very skinny and not producing enough milk to feed her babies.



Unfortunately, the little family became seriously ill in the days that followed. They showed fever, significant weight loss, diarrhea, vomiting and lethargy, all symptoms of a virus. Tests revealed that the cats had feline panleukopenia, a highly contagious disease that mainly attacks the digestive system and has a very high death rate in kittens. Indeed, one did not survive.

The team was nonetheless able to save Holly and three of her kittens. Mama and one kitten have since been adopted by excellent families. The two others were first transferred to a specialized shelter to be treated for neurological problems, before finding their forever families!

OUR DONORS: FOREVER FAITHFUL TO THE CAUSE

It is because of donations from the public that the Montreal SPCA is able to pursue its mission of animal welfare. We are thrilled to announce that 28,537 individual donors and 238 charitable organizations, foundations and companies gave generously to our organization in 2020. Our monthly donation program continued to be successful, with 7,370 monthly donors. In 2020, the Montreal SPCA also received several charitable bequests, which concretely and sustainably make it possible for us to pursue our core mission.



SPECIAL ACKNOWLEDGEMENTS

BRYANT-MAPES FUNDATION

In 2020, for a second consecutive year, the Montreal SPCA launched a year-end campaign the value of which was doubled by matching support from the Bryant-Mapes Fund. The operation was made possible through the generosity of two enthusiastic dog lovers, Floranna Bryant and Dorothy Mapes, who made a special bequest to our furry friends by creating the Bryant-Mapes Fund for the Care of Dogs. Thanks to them and the fund's administrator, each end-of-year donation made to the Montreal SPCA was matched, up to a maximum of \$85,000.

MONDOU

The Montreal SPCA warmly thanks Mondou for its donation of \$10,000, a sum raised as part of the Mondou Mondon for the Shelters campaign. Their support helped us adapt to the pandemic and continue to meet our protégés' needs by taking in injured, neglected or abandoned animals.

ROYAL CANIN

For many years, Royal Canin has been a proud partner of the Montreal SPCA, and 2020 was no exception. Royal Canin fed the cats and dogs staying with us at the Montreal SPCA.

ROYALE®

As The Kitten Brand®, ROYALE® partners with animal shelters across Canada to raise awareness and funding to pair more cats and dogs with loving, forever homes through the ROYALE® Home for Every Pet Project. From July 13 to October 13, 2020, for every \$20 spent on its products, ROYALE® rewarded buyers with a \$5 coupon and donated \$5 to a participating animal shelter. The campaign will continue in 2021!

FORMEDICA

FORMEDICA, a leader in orthopedics in Quebec, and its division JD Anima, a specialized manufacturer of products and accessories for animals, generously donated 100,000 masks to the Montreal SPCA. This gift came as a real relief to our teams, since it allowed us to allocate more resources to caring for animals. There were some big smiles behind those masks!



The Montreal SPCA also wishes to thank our 2020 board of directors for their remarkable support and guidance: William Awad
Isabelle Brodeur
Lucy Modesti, secretary
Marie Robichaud
Samira Sakhia, chair
Mark-André Saucier-Nadeau, treasurer
Marie-Claude St-Amant

IN MEMORIAM

It is with great sadness that we commemorate the passing this year of two of the Montreal SPCA's great allies.

An admired Quebec actor and great defender of animals, Jacques Godin passed away on October 26, 2020, at the age of 90. This gifted theatre artist held the plight of animals dear to his heart and did not hesitate to publicly denounce animal cruelty, especially on farms. Moreover, on several occasions, he supported awareness campaigns led by the Montreal SPCA.



A true animal lover and formidable lawyer, Joan Clark passed away on April 8, 2020, at the age of 90. Involved at the Montreal SPCA for many years, Ms. Clark served as chair of the board of directors from 1984 to 1988. She was particularly proud of the bill she prepared to better protect animals and ensure their welfare, that went on to be adopted by the Government of Québec.

REVENUES AND EXPENSES

The Montreal SPCA is a registered charity that largely depends on public donations to fulfill its mission (2020 contributions: 63.4% of revenues; 2019 contributions: 60.6% of revenues).

Despite the pandemic, the Montreal SPCA has been able to adapt its programs and innovate, resulting in excess revenues over expenses of \$699,553, as at December 31, 2020.

The 2020 financial statements of the Montreal SPCA were audited and fairly present the organization's financial position, the results of its operations and its cash flows (please refer to the independent auditor's report in the financial statements on the Montreal SPCA website). The Montreal SPCA's financial situation is strong, with short-term assets of \$4.7 million (vs. \$4.5 million in 2019) and short-term liabilities of \$861,000 (vs. \$968,000 in 2019). Although revenues decreased slightly compared to 2019, contributions increased by 2.8% and operations-based revenues decreased by 2.2%. Expenses for 2020 amount to \$7 million, and are broken down as follows.

To view the 2020 financial statements: spca.com/en/annual-reports

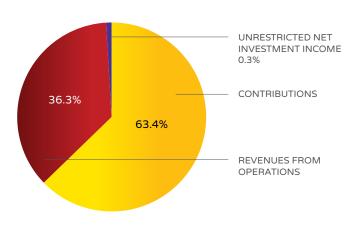
Salaries and employee benefits are the Montreal SPCA's greatest expense. In 2020, 76 employees were permanent and full-time, while 99 employees were hired part-time or for part of the year. Salaries and employee benefits are distributed as follows between departments.

The Montreal SPCA is extremely grateful to its donors. Thanks to their generosity, our organization was able to fulfil our mission in 2020, despite the pandemic and the public health measures. Without all our supporters, we would not have been able to ensure the welfare of the thousands of sentient beings we rescued this year!

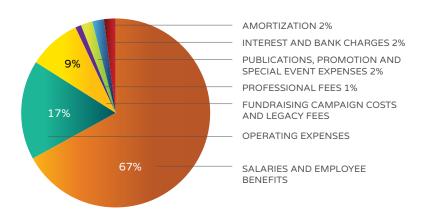


Carole-Anne Des Ormeaux Finance Director

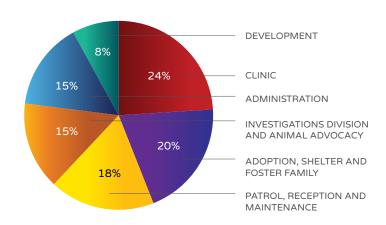
REVENUES



EXPENSES



SALARIES AND EMPLOYEE BENEFITS







AT THE SERVICE OF ANIMALS FOR OVER 150 YEARS





Founded in Montréal in 1869, the Montreal SPCA was the first animal-welfare organization in Canada. Its mission consists of protecting animals from neglect, abuse and exploitation, representing their interests and ensuring their well-being and, last but not least, raising public awareness and helping citizens develop compassion for all sentient beings.

